

## Booking Disclaimer

PLEASE READ THE FOLLOWING STATEMENT CAREFULLY. BY MAKING A BOOKING YOU AGREE TO ABIDE BY THESE CONDITIONS.

By making a payment to H2O Powerboat Experience you are stating that you and your group do not have Covid-19 symptoms and that all participants within this booking;

- Are comfortable on or near water to undertake a high speed rib ride
- Are in good general health and confident that the activity is within your abilities. You must make us aware, during the booking process, or anytime before the start of your trip, of any injuries, illnesses and/or medical conditions that are likely to affect your health and/or safety during the trip

**We cannot take you onboard if you are suffering with back, neck, heart complaints or if you are pregnant**

- **Are at least 10 years old. The age can be raised if the wind speed/wave size increases. Children must be able to reach the floor while fully seated. The height of the seat is 24 inches. Children under the age of 18 must be accompanied by an adult.**
- Are willing to comply with all safety regulations as required by H2O Powerboat Experience
- Accept that H2O Powerboat Experience is not liable for a loss or damage to personal property not caused by the negligence of our skippers/staff
- Accept that the decision to undertake our trip and the consequences of doing so are entirely at your own risk. We do not accept any liability for personal injury or injury to others (except through gross negligence)
- Agree to photographs or video clips taken during the trip for marketing purposes. If customers do not wish to be photographed or filmed this should be raised with the skipper/staff before the trip
- Agree to pay a fee of £20 if life jackets are set off outside an emergency situation
- Have consideration for other people. We reserve the right to refuse participation to any person, who in the opinion of the vessel's skipper, is unfit or unable to travel, or deemed to risk the safety protocols, or operational feasibility, of the vessel. Anyone who we believe is under the influence of alcohol or drugs will not be allowed to participate and no refunds shall be given
- Arrive on time as due to the nature of our business punctual departure is essential. No refunds will be given if the trip is missed because of late arrival
- Agree that the trip might be cancelled due to bad weather or if we don't reach the minimum number of passengers per trip. Cancellation notifications will be sent via email and text message 24 hours before the departure. New trip date /refund will be offered as an alternative
- Agree that any cancellations/amendments by you that are less than 48 hours before the departure will not be refunded